



March 17, 2020

Web Announcement 2137

Pharmacy “Refill Too Soon Waiver” Implemented in Response to Coronavirus Disease (COVID-19) Threat

Nevada Medicaid is allowing recipients to refill certain medications early to ensure they have an uninterrupted supply during the Coronavirus disease (COVID-19) threat. The standard refill threshold level for **non-controlled substances** is being reduced from 80% to 50%. This means that these types of medications will require that 50% of the supply has been used before the next fill is allowed. Medications classified as **controlled substances** will continue to require that 90% of the supply has been used before the next fill is allowed.

Nevada Medicaid recipients with active eligibility may obtain a one-time early refill of their prescription medications if they have refills remaining on file at a participating retail or mail-order pharmacy. The refill obtained will stay consistent with the standard days supply previously filled by the member as allowed by their plan (e.g., 34- or 100-day supply).

The “refill too soon waiver” will be continuously evaluated to determine the appropriate duration based on Centers for Disease Control and Prevention (CDC) guidance, federal and state declarations, and any other relevant data. Updated web announcements will be posted as the situation progresses.

If there are any issues with accessing medication, please contact the OptumRx Technical Call Center (Pharmacy Help Desk) at (866) 244-8554.